

Important plan information

Please see your contract for specific details

Maintenance required to keep or transfer your contract

In order to keep your contract in force or transfer your contract, the covered vehicle must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services are not covered under your contract.

Prior authorization

Prior to starting repairs, you or the repair facility must contact the Administrator at 800-322-3933. Customers in Florida should call 800-247-9469. If a Mechanical Breakdown occurs outside the Administrator's operating hours, the Administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in non-payment.

Exclusions

Your contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your contract.

Cancellations

You can cancel your contract at any time and receive reimbursement for the unused portion.



Vehicle Service Contract



Protection

that saves you money

The 5 Star Vehicle Service Contract provides you with comprehensive coverage for almost every part in your vehicle. This coverage provides valuable benefits at a cost that could be less than that of a single breakdown.

You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing Dealer's repair facility for service. Deductibles apply to each repair visit.



Examples of repair costs

Component, System or Part	Estimated repair cost WITHOUT 5 Star Coverage ²
Cooling.....	\$600
Fuel	\$1,100
Front Suspension.....	\$600
Electrical.....	\$600
Transmission Overhaul	\$3,500
Drive Axle	\$650
Brakes.....	\$1,400
Global Positioning System	\$1,600
Power Steering.....	\$800
Air Conditioning	\$875
Engine Overhaul	\$4,500
EcoMind SM	\$800

² Estimated repair costs are for demonstrative purposes only and are anticipated prices after three years based on industry averages.



Experience you can rely on

Throughout our history, Warranty SolutionsSM has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and F&I After-Market products. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

Peace of mind so you can enjoy the drive

The benefits of our Vehicle Service Contracts provide comprehensive assurances.³

Transferability

If you sell your vehicle within your contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

Roadside Assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered.

Car Rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's Warranty.

Trip Interruption

If you are away from home and your vehicle has a Mechanical Breakdown that is covered under the contract, we will reimburse you up to \$150 per day for required meals and lodging (not available in West Virginia or Hawaii).

Flexibility

We can pay the repair facility directly for covered repairs, which means you have no out-of-pocket expenses once you have met your deductible.

Service

Our claims representatives have an average of 15 years of industry experience, allowing us to provide quick and accurate claims resolution.

³Please see your contract for specific exclusions and details of benefits.



Security tailored to your needs

New and used vehicles are covered with 5 Star. You choose the mileage and/or length of term that works best for your driving needs.

Comprehensive protection

The 5 Star contract covers all factory-installed mechanical and electrical operating parts.

Some limitations¹

Exclusions include, but are not limited to, the following:¹

- | | |
|--|--|
| - Maintenance service and related parts (i.e., engine tune-up, spark plugs, air filters, etc.) | - Tires |
| - Exhaust system (except manifold) | - Wheels and rims |
| - Glass | - Batteries |
| - Trim and moldings | - Battery cables |
| - Upholstery | - Brake pads and rotors |
| - Paint | - Manual clutches |
| - Wiper blades | - Breakdowns caused by contaminants, foreign objects, improper use of fluids or lack of required maintenance |

¹Please see your contract for specific exclusions and details of benefits.

Smart. Affordable. Reliable. Protection and options for every need!

The 5 Star Program includes coverage shown below¹ and more...

Engine

- Engine block
- Cylinder head
- Rotor housing
- Oil pan
- Valve cover
- Timing cover
- All internally lubricated parts contained within the engine
- Oil pump
- Timing chain, gears and tensioners
- Timing belt and tensioners
- Balance belt
- Variable valve camshaft adjuster
- Intake and exhaust manifolds
- Harmonic balancer
- Engine mounts
- Water pump
- Flywheel
- Flexplate

Transmission, Transaxle and Transfer Case

(Automatic and standard)

- Case housings
- Housing covers and pans
- All internally lubricated parts contained within the housings
- Torque converter
- Viscous coupling
- Vacuum modulator
- Transmission mounts

Drive Axle

- (Includes transaxle and 4WD vehicles)
- Front and rear drive axle housings and covers
- All internally lubricated parts contained within drive axle housings
- Axle shafts
- Constant velocity joints and boots
- Driveshafts
- Universal joints
- Flex discs
- Driveshaft center support bearing
- Driveshaft yokes
- 4WD engagement actuators and motors
- 4WD locking hubs

Front and Rear Suspension

- Upper and lower control arms
- Upper and lower ball joints
- Hub and wheel bearings
- Shafts and bushings on upper and lower control arms
- Bushings and links on control arm thrust rods
- Ball joints
- Steering knuckles and spindles
- Stabilizer bar, bushings and links
- Coil springs
- Leaf springs, shackles and bushings
- Torsion bars and mounts
- MacPhearson struts
- Electronically controlled variable suspension struts and switches
- Air suspension bags or springs and compressor

Steering

- Steering gear
- Rack and pinion housings and all internally lubricated parts contained within the housings
- Power steering pump
- Power cylinder assembly
- Power steering pump, its reservoir, pulley and mounting bracket
- Steering column shaft, its couplings and bearing
- Tie rod ends
- Pitman arm
- Idler arm and other steering linkages

Brakes

- Master cylinder
- Vacuum or hydro booster
- Wheel cylinders
- Calipers
- Equalizer and distributing valves
- Anti-lock Brake System (ABS) electronic control unit, wheel speed sensors and exciters
- Anti-lock Brake System (ABS) proportioning control valves
- High-pressure hydraulic pump

Cooling

- Radiator
- Electric cooling fan motor and relay
- Fan clutch
- Fan shroud
- Radiator brackets
- Thermostat
- Fan blades
- Coolant recovery tank

Fuel

- Fuel injectors
- Fuel pump
- All turbocharger or supercharger internal parts and housings
- Fuel sender assembly
- Waste gate
- Intercooler
- Supercharger pulley
- Fuel pressure regulator
- Fuel tank
- Carburetor
- Throttle body
- Throttle cable and linkage
- Accelerator pedal assembly

Electrical

- Starter motor
- Starter solenoid
- Alternator and its mounting bracket
- Voltage regulator
- Wiper motor switch
- Headlamp switch
- Turn signal switch
- Windshield wiper switches
- Power seat motors and relays
- Power window motors and relays
- Electric driver and passenger door lock actuators
- Window washer fluid pumps
- All manually operated switches
- Wiring harnesses
- Oil pressure sending unit

Seals and Gaskets

- For all covered parts

Interior Climate and Comfort

- Air conditioning compressor
- Compressor clutch, pulley and its mounting bracket
- Accumulator
- Receiver dryer
- Evaporator
- Condenser
- Idler pulleys and bearings
- Serpentine belt tensioner
- Expansion valve
- Orifice tube
- AC pressure switches
- Blower motor and fan
- Heater core
- Heater control valve
- Control cables
- Ducts
- Plenum doors
- Blower motor resistor
- Condenser cooling fan motor
- Manual climate control head

Power Tech and Electronics

- Manual and power window regulators
- Power antenna motor and mast
- Power trunk or tailgate actuator and motor
- Power headlight door motors and actuators
- Power sunroof motor
- Convertible top lift motor
- Power seat motor transmission and cables
- Power mirror motors
- Cruise control assembly
- Speedometer
- Odometer
- Fuel gauge

Power Tech and Electronics (continued)

- Tachometer
- Volt and amp gauge
- Temperature gauge
- Trip computer control module and display
- Factory installed electronic combination entry and anti-theft devices
- Transmission and transfer case control modules
- Ignition control modules
- Fuel injection control modules
- Fuel injection sensors
- Electronic air conditioning control head and module

Hybrid Electric Vehicle

- High voltage hybrid battery
- Power inverter assembly
- Drive motor assembly
- Generator assembly
- Hybrid cooling system blower motors and pumps
- Hybrid system stator and rotor
- All hybrid system control units and sensors

Accessories

- Heated seat grids
- Horn and horn relay
- Rear window defogger/defroster
- Memory seat and memory steering wheel motors, switches, activators, sensors and control module

Body Hardware

- Bumper impact absorbers
- Hood and trunk latches and cables
- Hood and trunk hinges, springs or torsion bars

Body Hardware (continued)

- Hood and trunk hydraulic lift supports
- Door hinges
- Door handles
- Glove box lock assembly
- Ignition lock assembly
- Manual seat track assembly
- Door jamb switches

Utility Package

- Step bumpers and mounting brackets
- Spare tire carrier or swing arm, latch and lock
- Swing away mirror
- Bed liner
- Tailgate handles, locks, hinges, latches and cables
- Tool storage boxes
- Interior storage racks
- Skid plates
- Tow and cargo tie-down hooks
- Power winch motor, its controller and wire harness

Utility Package (continued)

- Power winch roller
- Brush and headlight guards
- Trailer hitch receiver, insert and plug receptacle
- Auxiliary fuel tank and switch over valve

Enhanced Electronics

- Global Positioning System (GPS) or other navigational/ motorist assistance system
- Heads up display (HUD) projector and display module
- Factory-installed radio, amplifier, tape player, dash-mounted CD player and DVD player
- Dash-mounted graphic equalizer
- Engine control modules and sensors
- Ignition coils
- Ignition distributor
- Idle Air Control (IAC) motor
- Electronic suspension control module and its sensors

Coverage options²

EcoMindSM

- Spark plug wires
- Coil to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Complete exhaust system (including smog pump, catalytic converter, muffler and exhaust pipes)

Snowplow

- If vehicle is equipped with a snowplow, all covered parts are included (excludes plow)

¹For detailed coverage information, please refer to the Vehicle Service Contract.

²Optional 5 Star coverage, not automatically included.