

Disputing Member Signature: _____ Date: _____

FOR CREDIT UNION USE

Date Received: _____

Dispute received by: _____

FOR CREDIT UNION USE

Investigation completed by (Name and Date): _____

Valid Dispute: YES NO (Any request considered to be frivolous or irrelevant must be documented and communicated to the member, in writing, within 5 Business days after determining the dispute to be frivolous. The written notification shall inform the member of the reason(s) for such determination and identify any information additional required to continue with the investigation. Valid disputes must be responded to within 30 Business days.)

If no explain: _____

Written Notification to Member: _____ (Within 5 Business days of determining the dispute to be frivolous).

Investigation Date Ended: _____ (Investigation must be completed within 30 days of the credit union's receipt of the dispute notice and the member notified of the results)

Summary of Response and contact with the complainant:

Credit Union Recommendation: (If the investigation identifies the CRA was inaccurate, the credit union shall either):

Modify that item of information Date Modified: _____

Delete that item of information Date Deleted: _____

Authorization: _____
(Only Authorized by Mgmt.)



Credit Bureau Dispute Form

Credit Union Notes of Recommendation:

Signature: _____

Maintain a copy of the supporting documentation and all other related documentation for 5 years.