

## NOTIFICATION OF VISA CREDIT CARD DISPUTE

ASSOCIATED CREDIT UNION  
6251 CROOKED CREEK RD  
NORCROSS GA 30092

Member's Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Daytime Phone#: \_\_\_\_\_ Credit Card Number \_\_\_\_\_

Transaction Date: \_\_\_\_\_ Transaction Amount: \_\_\_\_\_

Type of transaction:     Phone Order     Internet     In Store     Unaware

Merchant Name: \_\_\_\_\_

Merchant Address: \_\_\_\_\_

Merchant Phone#: \_\_\_\_\_ Web site \_\_\_\_\_

Have you made contact with the merchant?     Yes     No

**If no, please try to resolve the dispute with the merchant before further action can be taken.**

If yes, (1) date contact made: \_\_\_\_\_; (2) name of rep. \_\_\_\_\_

(3) Nature of discussion and resolution status: \_\_\_\_\_

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**Cardholder's Signature:** \_\_\_\_\_

E-mail: [visa@acuonline.org](mailto:visa@acuonline.org)

Phone#: 770-448-8200 ext. 2391

Fax#: 770-263-0908

**\*NOT FOR CHECK/DEBIT CARD USE\***